

CAPABILITY · INSTRUCTION · TRAINING · EXERCISES

CITE TSG delivers standards-based training, exercise support, and readiness services to government agencies, public safety organizations, critical infrastructure operators, and prime contractors — concentrated in CBRN and hazardous materials response and in emergency management operations.

COMPANY DATA

LEGAL NAME

CITE Training and Support Group LLC

ENTITY TYPE

Limited liability company organized in the State of Missouri

GEOGRAPHIC COVERAGE

Headquartered in Mid-Missouri. Personnel deploy nationwide, including short-notice and short-duration requirements.

NAICS CODES

611430 611519 611699

611710 541611 541690

541990

611430 primary — Professional and Management Development Training

PSC CODES

U008 R429 U009 U006

U001 R410 R408 U099

U008 primary — Training/Curriculum Development. R429 — Emergency Response/Disaster Planning/Preparedness Support

BUSINESS STATUS

Service-Disabled Veteran-Owned Small Business

APPLICATION IN PROGRESS

Certification is being pursued through the U.S. Small Business Administration. Status will be published once issued.

Federal Entity Registration

REGISTRATION IN PROGRESS

SAM.gov registration is underway. UEI and CAGE Code will be published once active.

POINT OF CONTACT

Eric Fikes

Founder & Managing Director · Retired U.S. Army

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citetsg.com

Mid-Missouri | Serving clients nationwide

CORE COMPETENCIES

- ▶ **CBRN & Hazardous Materials Training** — HazMat awareness and operations, hazardous materials transportation, mass casualty decontamination, and annual competency verification and refresher instruction.
- ▶ **Emergency Management** — Emergency operations center training for staff and leadership, and EOC staffing support during activations and sustained operations.
- ▶ **Exercise Design, Control & Evaluation** — Discussion-based and operations-based exercises built on established exercise design and evaluation methodology, with control cell and evaluator support.
- ▶ **After Action Reporting** — Evaluation and documentation that records what an exercise or real-world response showed, and turns it into improvement actions leadership can assign and track.
- ▶ **Curriculum & Course Development** — Course design, lesson plans, instructor guides, and student materials built to the standards named in a requirement, with objectives written so performance can be measured.
- ▶ **Readiness & Capability Assessment** — Gap analysis of plans, procedures, and training programs, with prioritized recommendations for building and sustaining capability.
- ▶ **Instructor & SME Augmentation** — Qualified instructors, subject matter experts, exercise planners, controllers, evaluators, and emergency management personnel supplied to prime contractor teams as a subcontractor or teaming partner.

DIFFERENTIATORS

- **Practitioner-led instruction.** Courses are delivered by people who have worked in the operational environments they teach, so classroom content connects to how organizations actually function under pressure.
- **Regulatory precision, not compliance theater.** Training is built against the specific standard a client is measured on. We distinguish the annual refresher and competency-demonstration requirement for emergency responders under OSHA 29 CFR 1910.120(q)(8) from the once-every-three-years recurrent training cycle for hazmat employees under 49 CFR 172.704 — a distinction organizations frequently conflate.
- **No credential published before it is verified.** Instructor qualifications, course approvals, and accrediting bodies are documented and confirmed in writing before an instructor is assigned to a client requirement.
- **Built to work under a prime.** CITE TSG is structured to supplement prime contractor teams on federal, state, and local requirements, including short-term surge and single-discipline scopes a prime does not want to staff internally.
- **Deployable nationwide.** Personnel travel to the client site. Delivery is not limited to a fixed training facility or a single region.

KEY PERSONNEL EXPERIENCE

The experience below was gained by CITE TSG key personnel through prior United States Army service and subsequent civilian emergency management careers. It is presented as key personnel experience and is not offered as corporate past performance of CITE Training and Support Group LLC.

- **Twenty years of United States Army service, retired** — a career centered on transportation and logistics operations, including movement, sustainment, and accountability under conditions where planning assumptions do not survive contact.
- **Hazardous materials instruction delivered to first responders**, and supervision of hazardous materials response training programs following retirement from military service.
- **Thousands of personnel trained** across military and civilian training programs.
- **Exercise support** — participation in the design, conduct, and evaluation of training exercises.
- **Emergency management operations** — emergency operations center coordination, community preparedness and CERT program support, hazardous materials and CBRN readiness, and geospatial analysis supporting incident awareness and planning.